

Identifying and Managing High-Risk Obstetric Conditions with Prompt Referral as an Approach to Improving Pregnancy Outcomes

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Abstract:

High-risk pregnancies (HRPs) pose a major global health challenge, contributing significantly to maternal and neonatal morbidity and mortality, particularly in low- and middle-income countries. This narrative review synthesises existing evidence on the identification and management of high-risk obstetric conditions, with a focus on the role of prompt referral in improving pregnancy outcomes. HRPs, often resulting from pre-existing conditions such as hypertension, diabetes, and anaemia, or pregnancy-induced complications like preeclampsia and obstructed labour, affect an estimated 20 million women annually. Without timely detection and intervention, these conditions lead to severe consequences including haemorrhage, sepsis, foetal growth restriction, stillbirth, and maternal death. The findings highlight that early identification of HRPs during antenatal care, coupled with efficient referral pathways, is critical in reducing adverse outcomes. However, referral systems in many resource-constrained settings remain weak, hindered by communication breakdowns, poor transportation, delays in decision-making, and socio-cultural resistance. The application of models such as the “Three Delays Framework” demonstrates how systemic inefficiencies exacerbate risks. Evidence further indicates that technology, including mobile-based communication tools, can enhance referral efficiency, though sustainable improvements require investments in infrastructure, training, and community education. Strengthening referral systems ensures timely access to emergency

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obstetric care (EmOC), thereby reducing preventable maternal and neonatal deaths. The review concludes that a multi-level approach integrating skilled healthcare provision, community engagement, policy support, and digital innovations is essential to advance safe motherhood. Effective referral networks remain a cornerstone strategy for achieving global targets in maternal and child health.

Keywords: High-risk pregnancy, Prompt referral, Maternal health, Pregnancy outcomes, Obstetric care,



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Introduction

Pregnancy is widely regarded as a natural and physiological process in the life of women, but it can easily be complicated by pre-existing medical conditions, gestational complications, or adverse personal and economic circumstances. These complications often place both mothers and babies at heightened risk. While many women progress through pregnancy and childbirth without major difficulties, the reality remains that a significant number experience life-threatening conditions. Despite the increasing global efforts to prioritise women's health and improve maternal care, a high proportion of women still die or suffer serious complications during pregnancy and childbirth. Such outcomes often lead not only to physical harm but also emotional trauma and long-term economic challenges for mothers and their families (Sylvie et al., 2017).

Globally, maternal mortality continues to pose a grave public health threat. Every day, hundreds of women in developing countries die as a result of complications related to pregnancy and childbirth, many of which are preventable with adequate care. Statistics remain alarming, as maternal mortality claims the lives of women of childbearing age across various regions of the world. Despite interventions to reduce this burden, approximately 800 women die daily from preventable causes related to pregnancy and childbirth, with over half of these deaths occurring in low- and lower-middle-income countries. This stark inequality highlights the disproportionate burden faced by resource-limited nations in addressing maternal health challenges (Olapaju et al., 2018).

Similarly, the survival of newborns remains a pressing concern in global maternal and child health. Annually, around 2.5 million newborns die worldwide, and a staggering 80% of these deaths occur in sub-Saharan Africa and Asia. Research has shown that as many as 71% of these neonatal deaths could be prevented with timely referrals and responsive healthcare systems that ensure effective interventions at critical moments. Currently, more than 6,700 newborns die every day, with approximately 1 million deaths occurring within the first 24 hours of life. Such figures highlight the vulnerability of newborns during the immediate postnatal period. Moreover, neonatal deaths constitute about 50% of under-five mortality, making it increasingly unlikely that Africa will achieve the Sustainable Development Goal (SDG) of reducing under-five mortality by 50% without urgent, focused action (Okot et al., 2024).

The Nigerian context presents an even more troubling picture. For many Nigerian women and girls, pregnancy and childbirth remain a perilous journey. Nigeria ranks among the countries with the highest maternal mortality rates globally. Current data reveal that one in 21 women in Nigeria dies from complications related to childbirth. In 2020, maternal mortality rose to an alarming 1,047 deaths per 100,000 live births, reflecting significant setbacks in maternal health progress. Tragically, this translates into a Nigerian woman dying every two minutes due to pregnancy-related complications. Beyond mortality, many more women endure long-term consequences such as obstetric fistula, which severely impacts quality of life and perpetuates social stigma and economic disadvantage. Such statistics underscore the urgency of improving obstetric care in the country.

Importantly, research indicates that about 80% of the leading causes of maternal deaths are preventable through relatively simple, professional, and cost-effective interventions. Key



measures include strengthening organised primary healthcare systems and ensuring that referral services are timely, appropriate, and accessible. In particular, the prompt identification and management of high-risk obstetric conditions, followed by immediate referral, are central to reducing mortality and morbidity among mothers and their babies. Delays in recognising complications, initiating referrals, or providing treatment substantially increase the likelihood of adverse outcomes, such as haemorrhage, eclampsia, sepsis, and obstructed labour (Okot et al., 2024).

Unfortunately, many healthcare systems, particularly in developing countries, lack standardised and efficient referral processes. This gap often results in patients failing to receive the required care at the right time. For example, barriers such as poor infrastructure, shortage of trained personnel, communication breakdowns, and financial limitations commonly delay referrals and contribute to preventable deaths (Bimpe & Abiodun, 2024). These systemic weaknesses highlight the urgent need to strengthen and streamline referral processes, particularly in relation to high-risk pregnancies, where minutes can make the difference between life and death.

It is against this background that the present study is situated. This research seeks to explore three critical dimensions related to high-risk obstetric conditions and referral practices. First, it will examine the prevalence, classification, and impact of high-risk obstetric conditions, thereby providing an evidence-based understanding of the scope of the problem. Second, it will investigate the existing referral processes in obstetric care, identifying the barriers that hinder timely and effective referrals. These barriers may include infrastructural challenges, limited health worker capacity, poor communication networks, and socio-economic constraints that prevent families from accessing care. Finally, the study will highlight evidence supporting the effectiveness of prompt referral strategies in enhancing both maternal and foetal health outcomes.

In conclusion, pregnancy, while a natural physiological process, remains fraught with risks that can turn fatal without timely and effective interventions. Maternal and neonatal mortality statistics highlight the urgent need for improved healthcare systems and standardised referral mechanisms. Nigeria, as well as other low- and middle-income countries, continues to bear a disproportionate burden of maternal and newborn deaths. However, with improved referral processes, strengthened health systems, and evidence-based interventions, most of these deaths can be prevented. This study, therefore, holds vital implications for improving pregnancy outcomes and advancing global health goals.

Review Methodology

A narrative review methodology was adopted for this study to synthesise and critically evaluate existing literature on high-risk obstetric conditions and the role of prompt referral in improving pregnancy outcomes. Unlike systematic reviews, which follow a rigid protocol of evidence selection, a narrative review provides a flexible and descriptive approach that allows the researcher to draw on diverse sources, including peer-reviewed journal articles, policy documents, and reports from global health organisations. This methodology was considered appropriate because it enabled the integration of findings from both empirical studies and theoretical discussions, thereby offering a comprehensive overview of the prevalence, classification, and impact of high-risk obstetric conditions, as well as the barriers



and effectiveness of referral systems. The narrative review allowed for critical appraisal of the strengths and limitations of existing referral strategies, making it a suitable choice for generating recommendations aimed at enhancing maternal and neonatal health outcomes.

Prevalence and Impact

A high-risk pregnancy (HRP) is defined as a pregnancy in which the mother, baby, or both are exposed to elevated health risks as a result of medical, social, or economic factors. These risks increase the likelihood of complications during pregnancy, labour, or delivery, making such pregnancies particularly dangerous if not properly managed. Health conditions such as hypertension, diabetes, anaemia, and infections, as well as socioeconomic challenges including poverty, poor nutrition, and limited access to quality healthcare, all contribute to the classification of a pregnancy as high-risk (Zhu et al., 2024). Globally, an estimated 20 million women experience high-risk pregnancies each year, with approximately 8 million women dying daily from perinatal conditions, underscoring the severity of the burden associated with HRPs (Zhu et al., 2024). According to the World Health Organization (2022), nearly 800 women die every day from pregnancy-related complications, the majority of which are preventable. Alarming, 99% of these deaths occur in developing countries, where access to skilled healthcare services and referral systems is often inadequate (Abioye et al., 2024).

During prenatal care, between 20% and 40% of pregnant women are classified as high-risk, placing them in a group that requires close monitoring and timely intervention. Unfortunately, statistics reveal that 70% to 80% of women in this category go on to experience serious complications or death, demonstrating the fragility of maternal health systems in many parts of the world. Furthermore, evidence indicates that nearly half of all maternal complications and approximately 60% of primary caesarean sections occur among women identified as high-risk. This highlights the importance of early detection, referral, and professional management in mitigating risks associated with HRPs (Borode et al., 2025; Ejioye & Gbenga-Epebinu 2021).

If prompt and effective professional management is not accessed, the consequences of high-risk pregnancies can be fatal for both mother and child. For mothers, complications include postpartum haemorrhage, puerperal sepsis, postpartum depression, uterine rupture, and even death. For the foetus, risks extend to preterm birth, low birth weight, birth asphyxia, neurological impairments, and perinatal death. These outcomes not only have immediate health consequences but also contribute to long-term social and economic burdens on families and communities. Strengthening healthcare systems, ensuring the availability of skilled birth attendants, and improving referral pathways for timely intervention are therefore critical strategies for reducing the toll of high-risk pregnancies worldwide.

Risk Factors for High-Risk Pregnancy

Risk factors in pregnancy can broadly be categorised as pre-existing (indirect) or those that develop during pregnancy (direct). Pre-existing factors are conditions that a woman may already have, whether or not they are actively being managed, before conception occurs. These include essential hypertension, diabetes mellitus, sickle cell disease, abnormalities of the pelvis, or the maternal age being below 18 years or above 35 years. These indirect factors increase the likelihood of complications because they interact with the physiological changes



of pregnancy in ways that can exacerbate existing health challenges. In contrast, direct risk factors arise specifically because of the pregnancy itself. Examples of these include gestational diabetes, pregnancy-induced hypertension, multiple gestations, abnormal placenta location, and foetal congenital abnormalities such as encephalic malformations (Olapeju et al., 2018). Both categories of risk factors are important to recognise because they influence the care pathway, monitoring requirements, and referral decisions during pregnancy.

Pregnant women with high-risk pregnancies are particularly vulnerable to complications and adverse outcomes. The heightened vulnerability often stems from biological, medical, or obstetric conditions such as advanced maternal age, a history of miscarriage, or chronic illnesses that predate the pregnancy. Key contributors to high-risk pregnancies include hypertension, diabetes, and the history of previous caesarean sections. Advanced maternal age, for instance, has been linked with increased risks of chromosomal abnormalities, gestational hypertension, and obstetric complications. Similarly, pre-existing hypertension and diabetes can lead to preeclampsia, delayed foetal growth, or stillbirths. These conditions collectively exert a negative impact on the health and well-being of both mother and baby, often threatening survival when left unmanaged or when interventions are delayed (Zhu et al., 2024).

Obstetric complications, which represent acute conditions that directly cause maternal death, are also a major concern in high-risk pregnancies. These include haemorrhage, obstructed labour, placenta previa, sepsis, and hypertensive disorders of pregnancy such as preeclampsia and eclampsia. These complications tend to progress rapidly and require urgent medical attention, often through surgical or specialised interventions. Indirect obstetric maternal complications, on the other hand, are associated with pre-existing conditions that worsen due to the physiological stress of pregnancy. Conditions such as diabetes, HIV infection, anaemia, and mental health disorders fall under this category. For example, anaemia not only increases fatigue and susceptibility to infection but also elevates the risk of haemorrhage and poor foetal development. Similarly, HIV infection complicates maternal health and contributes to adverse neonatal outcomes. The presence of these indirect conditions underscores the importance of comprehensive antenatal screening and continuity of care for high-risk mothers (Bimpe & Abiodun, 2024).

Pregnancy itself is often a stressful life event, even under optimal circumstances. For women experiencing high-risk pregnancies, the stress is amplified by concerns about their health, the well-being of their unborn child, and the potential consequences of complications. Stress and anxiety levels increase significantly when pre-existing medical conditions or gestational complications are present. Women may face prolonged hospitalisation, restrictions on physical activity, or the need for specialised interventions. These requirements not only disrupt daily life but also impose emotional and financial strains. Families of affected women often share in the psychological burden, as they worry about potential maternal and foetal outcomes. Prolonged care, increased medical expenses, and lifestyle adjustments contribute to financial challenges, further compounding the emotional stress experienced by women and their loved ones (Farajnezhad et al., 2019).

The outcomes of high-risk pregnancies are wide-ranging and affect both maternal and foetal health. For mothers, complications may include haemorrhage, sepsis, postpartum depression,



miscarriage, and in severe cases, death. Mental health consequences such as anxiety and depression are increasingly recognised as significant outcomes of high-risk pregnancies, adding to the burden of care. For the foetus, outcomes include preterm birth, low birth weight, stillbirth, and developmental or neurological disorders that may have long-term health and educational implications. Such outcomes are not only devastating to families but also contribute to the broader public health challenge of neonatal and under-five mortality (Ray et al., 2022).

In addition to health-related consequences, high-risk pregnancies also carry considerable economic implications. Studies consistently demonstrate that the costs associated with high-risk pregnancies exceed those of normal pregnancies by a wide margin. This cost burden arises from the need for prolonged antenatal care, frequent hospital visits, advanced diagnostic testing, surgical interventions, and in many cases, neonatal intensive care for preterm or low-birth-weight infants. For families in low- and middle-income countries, these costs can be catastrophic, pushing households into cycles of debt and poverty. At a societal level, the economic impact is equally profound, as healthcare systems bear the burden of increased demand for specialised maternal and neonatal care, while productivity losses occur due to maternal morbidity and mortality (Farajnezhad et al., 2018).

High-risk pregnancies encompass a wide range of medical, obstetric, and socio-economic challenges. Pre-existing and pregnancy-induced factors both play a critical role in elevating risks for mothers and babies. The consequences extend beyond physical health to include psychological distress and financial hardship, with broader implications for families and healthcare systems. Recognising these risk factors early and implementing effective interventions, particularly timely referrals, is crucial in improving maternal and neonatal outcomes.

Role of Referral System for Improving Pregnancy Outcome

Each year, over 295,000 mothers die and approximately 1.9 million babies are stillborn due to complications arising from pregnancy and childbirth across the globe. These figures highlight the persistent burden of maternal and perinatal mortality worldwide. What makes this reality particularly concerning is that the majority of these deaths are preventable with appropriate medical care and timely interventions. Sub-Saharan Africa bears the greatest burden of this crisis, accounting for nearly two-thirds of maternal deaths and 42% of stillbirths globally, reflecting disparities in healthcare access, quality, and infrastructure across different regions (Avoka et al., 2022). Emergency obstetric care (EmOC) remains a cornerstone of maternal and neonatal survival in the face of complications. EmOC comprises a range of life-saving interventions that address the most common direct causes of maternal death, including haemorrhage, sepsis, hypertensive disorders, and obstructed labour. These interventions involve the administration of antibiotics, the use of anticonvulsants for eclampsia, and surgical procedures such as caesarean sections and blood transfusions, which can be the difference between life and death in critical situations. However, for women and newborns in low-resource settings, access to these services is often dependent on timely referrals to higher-level care facilities that are better equipped to provide advanced treatment (Avoka et al., 2022).



A referral is a structured process through which a healthcare provider, lacking adequate resources, expertise, or infrastructure, seeks assistance from a higher-level or specialised facility to manage a patient's condition. The referral process usually begins with the initiating facility recognising the limitations of its capacity and making the decision to refer. Communication between the initiating and receiving facilities is essential, as it ensures that the receiving facility is adequately prepared to handle the incoming patient. Once the patient arrives, appropriate treatment is administered, after which feedback is sent back to the referring facility regarding the patient's outcome and any necessary follow-up care. This cycle of referral not only ensures that patients receive timely, specialised attention but also maintains continuity of care across different levels of the healthcare system (Seema Dwivedi et al., 2024).

A well-functioning referral system is, therefore, indispensable to a country's healthcare infrastructure. It provides a mechanism through which patients can first access care at local or primary health centres and, when necessary, be referred to secondary hospitals and tertiary facilities where more advanced and specialised care is available. Typically, the healthcare system is organised into three tiers: primary care facilities that deliver basic and preventive services, secondary hospitals that provide more complex care, and tertiary hospitals that offer highly specialised treatments. Referrals between these tiers are usually facilitated through referral letters, except in emergency cases where immediate transfer is necessary. This tiered approach enables healthcare providers to deliver services within their scope of competence while ensuring that complicated cases receive the attention of more specialised professionals. In doing so, the system not only enhances patient safety but also promotes cost-effectiveness by reducing unnecessary strain on higher-level facilities and ensuring that each patient receives care at the appropriate level of the health system (Bimpe & Abiodun, 2024).

In essence, strengthening referral systems is central to reducing maternal and neonatal mortality, particularly in resource-constrained settings where delays and gaps in care remain prevalent. By ensuring timely access to emergency obstetric care through an effective referral network, countries can significantly improve pregnancy outcomes and move closer to achieving global health targets for maternal and child health.

Improving Referral Identification through Early Detection

Early detection of high-risk pregnancies plays a central role in improving maternal and neonatal outcomes, as it enables timely intervention through effective referral identification (Seema Dwivedi et al., 2024). The use of multiple strategies has been shown to significantly enhance the ability of healthcare providers to identify pregnancies that may require higher-level care. For instance, combining triage checklists with focused obstetric ultrasound improves the accuracy of risk detection, as checklists allow health workers to quickly identify warning signs while ultrasound offers a more precise assessment of foetal and maternal well-being. In addition, the use of innovative and accessible tools such as visual prompts, including pictograms displayed on mobile phones, provides frontline health workers with practical aids for pre-eclampsia risk classification, particularly in low-resource settings where specialist expertise may be limited. Moreover, the display of posters highlighting key maternal danger signs within health facilities not only supports health workers in detecting high-risk cases but



also empowers pregnant women with essential knowledge about complications and referral processes.

Despite these benefits, the implementation of early detection strategies is not without challenges. One major concern is the risk of increased false positives, which could result in unnecessary referrals and thereby create a heavier burden on already overstretched higher-level facilities. Such outcomes may lead to inefficiencies within healthcare systems, straining both human and material resources. Consequently, it becomes imperative to strike a careful balance between sensitivity and specificity in referral identification, ensuring that true high-risk pregnancies are prioritised without overwhelming referral centres with unnecessary cases. Achieving this balance is essential for sustaining effective maternal healthcare delivery, particularly in resource-constrained contexts, where both under-referral and over-referral can have adverse consequences for maternal and neonatal health (Avoka et al., 2022).

Delayed Referral: Causes and Consequences

In developing countries such as Nigeria, ineffective referral systems remain a major obstacle to the provision of quality obstetric care. The weaknesses in referral structures often manifest in poor communication between referring and referral hospitals, leading to delays in patient transfer, misplacement of referral letters, and transportation difficulties that compromise timely access to advanced care. These challenges not only delay the initiation of appropriate interventions but also expose pregnant women and their babies to unnecessary risks. The situation is compounded by structural weaknesses in the health system, including poor road networks, lack of functional ambulances, and inadequate coordination mechanisms between facilities. These gaps demonstrate the fragility of the referral chain in many resource-constrained settings and underscore the need for robust interventions aimed at improving referral efficiency.

The Three Delay Model propounded by Sreen Thaddeus and Deborah Maine in 1994 remains a relevant theoretical framework for understanding the challenges of prompt obstetric referral. According to this model, three interrelated factors influence the timeliness and effectiveness of referrals. The first is the delay in seeking care, which occurs when patients report late to a health facility or take time to agree to a referral decision. This delay is often influenced by a lack of awareness of the severity of the risk involved, socio-cultural beliefs, or financial constraints. The second type of delay is in reaching care, which stems from transportation barriers, long distances to referral centres, or the unavailability of bed spaces and essential equipment at the referred facility. The third delay occurs in receiving care even after the woman reaches the health facility, often due to inadequate staffing, long waiting times, or bureaucratic institutional procedures that prevent prompt treatment (Bimpe & Abiodun, 2024). Each of these delays can independently or collectively increase the risk of maternal and neonatal mortality.

The absence of a well-organised referral system further compounds the problem. In many instances, negative attitudes among medical staff discourage patients from promptly accepting referrals. Additionally, the fear of surgical interventions such as caesarean sections contributes to reluctance in following referral advice. A particularly critical gap is the lack of feedback from higher-level facilities back to the primary or lower-level facilities. This breakdown in communication disrupts the referral cycle and denies frontline providers



valuable information that could improve the management of future cases (Ohihoin et al., 2017). In rural areas, this lack of communication is especially pronounced, resulting in persistent inefficiencies in patient care.

The role of healthcare providers' attitudes and behaviour in shaping patient experiences cannot be underestimated. Research shows that unfriendly, dismissive, or culturally insensitive interactions with maternity clients often discourage women from seeking further care or following up with referrals. Much of the existing research on obstetric referral systems has focused on reducing delays in reaching referral facilities. However, delays in providing care or initiating a referral once a woman arrives at a healthcare facility also significantly contribute to maternal mortality (Avoka et al., 2022). In Nigeria, misconceptions about referrals are also widespread. Many patients perceive being referred to a higher-level facility as an indication of a poor prognosis, which leads to fear and resistance to further care. This cultural perception perpetuates mistrust in the healthcare system and further undermines the effectiveness of the referral system, thereby increasing the risk of adverse outcomes (Bimpe & Abiodun, 2024). In the wider Sub-Saharan African context, several studies have consistently highlighted barriers to accessing emergency obstetric care (EmOC) through referral processes. These include women's dissatisfaction with the referral experience, inadequate communication among healthcare workers, poorly defined clinical criteria for referral, and insufficient referral documentation (Avoka et al., 2022). These challenges are often linked to three critical gaps: decision-making, communication, and feedback. Closing these gaps is fundamental to improving the overall efficiency of referral systems and ensuring timely care for women with high-risk pregnancies.

Delays in referral for high-risk pregnancies can have devastating consequences for both mothers and newborns. Conditions such as eclampsia, puerperal psychosis, anaemia, uterine rupture, haemorrhage, obstructed labour, and retained twin are life-threatening complications that demand immediate interventions (Ohihoin et al., 2017). Interruptions in the transfer process, whether due to logistical challenges or systemic weaknesses, often result in the deterioration of maternal health, increased risk of maternal and neonatal deaths, and other irreversible outcomes (Ximba et al., 2021). These dangers are exacerbated by socio-demographic factors such as low socioeconomic status, limited education, rural residence, and large family sizes, all of which restrict women's ability to access and receive timely care.

The neonatal consequences of delayed referrals are equally severe. Studies have shown that delayed access to quality obstetric care is linked to higher rates of foetal mortality, stillbirths, and neonatal deaths. Many newborns who survive such complications face long-term neurological impairments that significantly affect their quality of life. In fact, neurological damage and perinatal mortality are strongly associated with late intervention during obstetric emergencies (Seema Dwivedi et al., 2024; Olofin-Samuel et al., 2024). These outcomes not only devastate families but also place additional economic and social burdens on communities and health systems.

Overall, the evidence demonstrates that ineffective referral systems significantly hinder progress in reducing maternal and neonatal mortality in Nigeria and across Sub-Saharan Africa. The interconnected challenges of delayed decision-making, poor communication, logistical barriers, and cultural misconceptions collectively undermine the goal of safe



motherhood. Addressing these issues requires a multifaceted approach that strengthens referral infrastructure, improves healthcare providers' attitudes, enhances community education on the importance of referrals, and fosters better feedback mechanisms between health facilities.

Prompt Referral: A Strategy for Improving Pregnancy Outcomes

Prompt referral in obstetric care refers to the timely identification and transfer of high-risk cases to adequately equipped health facilities, where comprehensive and specialised care can be provided. The importance of such referral cannot be overstated, as delays often translate into preventable maternal and neonatal complications or even death. Timely intervention in high-risk pregnancies ensures that women and their babies have access to appropriate monitoring, emergency obstetric interventions, and lifesaving procedures. Evidence shows that when referrals are prompt and effective, complications and deaths among mothers and neonates reduce significantly. Importantly, referral decisions should not be delayed or compromised due to personal or institutional gains, as this undermines the central objective of safeguarding maternal and child health (Seema Dwivedi et al., 2024).

A strong referral system requires an integrated communication and transportation network to function effectively. Mini-ambulances or other transport systems that connect primary, secondary, and tertiary levels of healthcare play a vital role in facilitating prompt referrals. Such networks ensure that women in remote or resource-limited communities can be transferred quickly to facilities with the necessary capacity to handle emergencies. Moreover, an effective referral system strengthens collaboration among the different tiers of healthcare, thereby ensuring that women and newborns receive appropriate care without unnecessary delays and as close to their homes as possible (Bimpe & Abiodun, 2024).

Technology has increasingly been applied to improve referral communication. For instance, mobile phones and radio systems, combined with referral forms, have proven effective in many contexts. Mobile phones enable healthcare providers to share patient information, make inquiries, and alert ambulance services, thereby reducing the time lost in communication gaps. Evidence from interventions shows that these technologies have led to higher rates of deliveries in health facilities, faster ambulance response times, improved inter-facility communication, and increased access to emergency caesarean sections (Amoakoh-Coleman et al., 2019). Despite these successes, challenges have emerged. Network failures, malfunctioning devices, and limited familiarity with mobile technologies among some health workers undermined effectiveness. Additionally, reports of hostile responses from referral facilities, coupled with cases where facilities were unaware of mobile referral systems, limited the overall efficiency of these interventions (Avoka et al., 2022; Gbenga-Epebinu et al., 2023).

Radio systems and referral forms have also been tested as part of strengthening communication in referral pathways. Evidence indicates that healthcare practitioners appreciated the value of referral forms, and their use improved collaboration between facilities. They were applied across both emergency and non-emergency cases, resulting in increased overall referral rates, better satisfaction among healthcare workers, and improved patient confidence in the referral process. Importantly, referral forms were associated with a perceived reduction in maternal deaths, as they helped streamline communication and



ensure accurate transfer of patient details (Henry et al., 2018; Amoakoh et al., 2019). However, persistent issues included frequent stock-outs of referral forms, incomplete documentation, and insufficient detail provided in many cases. This points to the need for continuous training and monitoring to maximise the benefits of such interventions.

Another critical component of a strong referral system is referral feedback. Feedback ensures that the cycle of care initiated by a referral is completed, allowing the referring facility to know the outcome and improve its future practice. The absence of feedback often leads to knowledge gaps, frustration, and weak collaboration between facilities. On the other hand, effective feedback mechanisms strengthen trust, communication, and coordination between healthcare workers and facilities, thereby enhancing the overall efficiency of the health system (Bimpe & Abiodun, 2024; Avoka et al., 2022). Prompt referral yields far-reaching benefits in improving both maternal and neonatal health outcomes. Similarly, it increases the survival chances of newborns with complications like birth asphyxia, infections, or respiratory distress, all of which require immediate and specialised attention (Seema Dwivedi et al., 2024).

In terms of maternal health, prompt referral is essential for preventing life-threatening complications such as postpartum haemorrhage, eclampsia, obstructed labour, and sepsis. By enabling women to access emergency obstetric interventions at the right time, referral reduces not only mortality but also the likelihood of long-term complications, such as infertility or obstetric fistula, that can affect women's quality of life. Furthermore, it reduces the emotional and financial strain on families by preventing prolonged hospitalisation and disability. In low-resource settings, where maternal mortality remains a pressing public health challenge, strengthening referral systems represents one of the most cost-effective strategies for saving lives (Avoka et al., 2022). Ultimately, prompt referral is not merely a process but a cornerstone of safe motherhood. It links communities, health workers, and facilities into a functional chain of care that ensures timely and effective interventions for high-risk pregnancies. Strengthening referral communication through technology, ensuring reliable transportation, and providing adequate feedback mechanisms are critical steps towards reducing maternal and neonatal mortality.

Implementing Prompt Referral in Practice

Implementing prompt referral in practice requires a multifaceted and well-coordinated approach that addresses healthcare provider capacity, system infrastructure, and community participation. A crucial first step is the education and continuous training of healthcare providers through targeted workshops and refresher courses, which enable them to recognise early signs of high-risk obstetric conditions and provide immediate management before referral. Such capacity-building initiatives are essential for fostering clinical competence and ensuring that complications are detected at the earliest possible stage. Strengthening the health system is equally vital, as prompt referral cannot be achieved without robust infrastructure that supports efficient service delivery. This includes developing standardised and simplified referral protocols in hospitals, ensuring the availability of reliable transportation and functional ambulance services, and establishing effective communication systems between referral points. Furthermore, the integration of automated information systems plays a critical role by providing timely feedback, ensuring



efficient case monitoring, and enabling accountability within referral networks (Bimpe & Abiodun, 2024).

Community engagement and awareness represent another key pillar of an effective referral system. Empowering women and their communities through health education about high-risk conditions and the importance of timely referral fosters trust, cooperation, and adherence to referral processes. In this context, community health workers serve as a vital bridge between healthcare providers and patients, facilitating early detection at the grassroots level and guiding families through referral pathways. To complement these efforts, effective implementation also requires strong healthcare systems and supportive policies (Akute et al., 2024). These include adequate investment in infrastructure and medical resources, the development of clear protocols for managing high-risk pregnancies, and the institutionalisation of ongoing professional development programmes for healthcare workers (Seema Dwivedi et al., 2024).

Conclusion

In conclusion, high-risk pregnancies remain a major contributor to maternal and neonatal morbidity and mortality worldwide, particularly in low- and middle-income countries where healthcare systems face infrastructural, financial, and human resource limitations. The prevalence of high-risk pregnancies, coupled with the severe complications that often arise when timely interventions are not accessible, underscores the urgent need for more effective maternal healthcare strategies. Pre-existing conditions, pregnancy-induced complications, and socio-economic challenges collectively place millions of women and their babies at risk each year. The evidence clearly demonstrates that early detection, continuous monitoring, and efficient referral pathways are essential to mitigating the adverse outcomes of high-risk pregnancies. Without these, mothers face life-threatening complications such as haemorrhage, sepsis, and uterine rupture, while newborns are at risk of preterm birth, low birth weight, birth asphyxia, and death.

Strengthening referral systems offers a critical strategy for improving pregnancy outcomes and advancing safe motherhood. Prompt referrals ensure that high-risk pregnancies are managed at facilities with the resources and expertise to provide emergency obstetric and neonatal care. This requires not only adequate infrastructure, transportation, and communication networks but also community education, health worker training, and supportive policies that prioritise maternal health. Integrating technology, such as mobile referral platforms, can further enhance efficiency, though such innovations must be coupled with system-wide readiness to address barriers such as poor communication and negative provider attitudes.

Recommendations

It is recommended that maternal healthcare systems prioritise the strengthening of referral pathways for high-risk pregnancies through a comprehensive, multi-level approach. This should include continuous training and capacity building for healthcare providers to enhance early detection and timely referral of high-risk cases, coupled with the establishment of clear, standardised referral protocols across all levels of care. Investment in robust infrastructure such as well-equipped facilities, reliable transportation networks, and functional ambulance services is equally essential to minimise delays. Additionally, community engagement



initiatives should be intensified to raise awareness among women and families about the importance of prompt referral and adherence to medical advice, with community health workers acting as crucial intermediaries. Policymakers should also adopt and implement supportive maternal health policies that ensure adequate funding, equitable resource distribution, and the integration of digital health tools for monitoring and feedback.

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